

WELCOME PACKAGE PRE ARRIVAL INFORMATION

Tropical Greetings

It is a pleasure of the staff, management, and owners of SunBreeze Hotel to welcome you to San Pedro, "La Isla Bonita", where we always endeavor to receive you with our warm, friendly, courteous and efficient hospitality and service.

Our country is described as the "Jewel of Central America" for a very good reason. Belize offers world-class diving, with its incredulous Blue Hole, three atolls and the longest living barrier reef in the world. With our Hol Chan Marine Reserve and Shark Ray Alley, you can swim with nurse sharks and stingrays. For the adventurous, there is also the countless Mayan Cities, Bird Watching, Cave Systems, Rain Forests and Reserves to explore.

The SunBreeze Hotel, a member of Belize Vacation Partners, part of four magnificent properties in Belize, along with our sister property, SunBreeze Suites, Belize Biltmore Plaza Hotel in Belize City and Hidden Valley Inn & Reserve in the Mayan Mountain of San Ignacio, offers you the advantage of experiencing from the comfort of civilization, this beautiful jewel of ours.

We are actively promoting sustainable tourism and we have implemented some initiative to promote our efforts. Inside our room you will find signs of our current practises such as linen and towel reuse program, and water and electricity conservation program. We invite you to participate in these initiatives.

We thank you for choosing to stay with us and trust that you will have a memorable experience and an enjoyable stay.

Sincerely,

Julia Edwards General Manager

Pre- Arrival Check In

Thanks for choosing the SunBreeze Hotel. We are pleased to present you with the opportunity to check in prior to your arrival. This will provide you with a smooth arrival at the hotel.

COMPLETE ADVANCE CHECK IN FORM



Belize Digital Immigration Form

Before arrival into Belize and departure from Belize, you are required to complete a digital form. A QR code will be provided once complete to be shown to the immigration agent in Belize.

COMPLETE BELIZE IMMIGRATION FORM





Getting Here

The Belize International Airport – Phillip Goldson International Airport (BZE) is the airport you will fly into Internationally.

Getting to Ambergris Caye - Flight

From The Belize International Airport (BZE – Phillip Goldson International Airport), guests can take a 17 minute domestic flight (surcharge) to the San Pedro Johnny Grief Municipal Airport (SPR). Flights are available every hour from 7:40am to 5:40pm.

We can assist with booking your domestic flight 'Belize Int'l to San Pedro"; all we need is all passengers' complete name and international itinerary.

Upon arrival in San Pedro Guests can walk to SunBreeze Hotel – SunBreeze Hotel is located on the east side of the San Pedro Airport, just a few steps away. Luggage assistance is provided once we have arrival time.

Contact res@sunbreeze.net for us to arrange your flight

Alternative way to get the island: By Ferry

For guests traveling to Ambergris Caye by water taxi, the ferry terminal is a short taxi ride away from the hotel.

Resort Amenities

- Complimentary WiFi throughout the property
- Complimentary parking
- Blue Water Grill _Restaurant and Bar
- Poolside deck and beach services
- Full service spa
- Beachfront pool
- Pier and onsite dive shop
- Non-smoking rooms
- Lounge chairs
- Daily housekeeping
- Babysitting & child services
- Concierge services
- Tour desk
- Laundry
- Room Service
- Conference Centre
- Housekeeping: Maid service done daily or every other day based on preference

Only registered guests allowed in guests room

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Activities

Adventures are endless. Explore our Adventure Booklet Dive, Snorkel, Fish, and much more!











EXPLORE TOURS

On-Site Dive Shop

Opens from 8:00am - 5:00pm daily

SunBreeze Hotel has an on-site dive centre making all your dive needs easy and convenient. Locally owned and operated since 2000, Ambergris Divers is a 5 star PADI dive shop. As an affiliated PADI dive shop, they are also a certified Belize Tourism Board Tour Operator and DAN Business Partner.

Our on-site dive center specializes in Scuba Diving Tours, Dive Courses, and Snorkel tours. Ambergris Divers cater to experienced and novice enthusiasts offering a range of dive experiences within the immediate Barrier Reef and marine reserve areas.





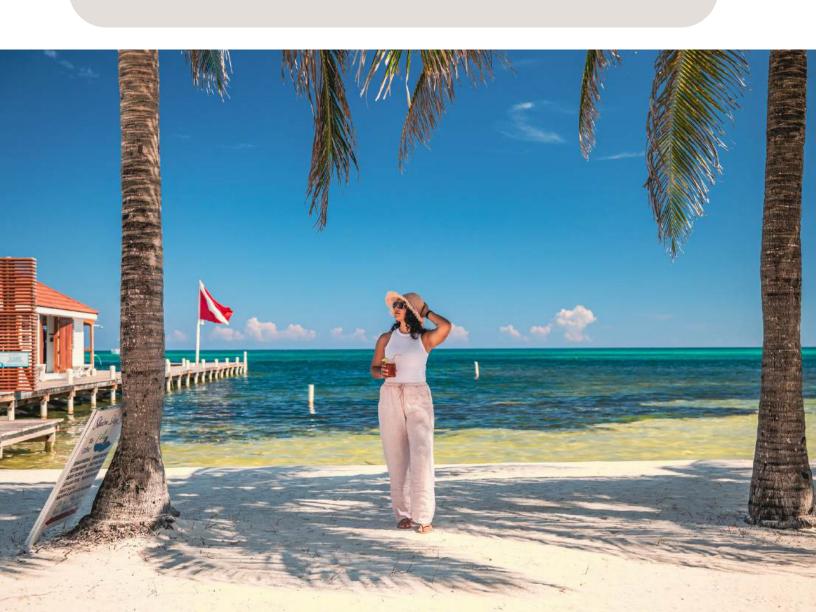




Pre-Book Tours & Transfers

We're excited to welcome you to the hotel and are dedicated to making your stay exceed expectations. We believe in adding those little touches that make a big difference. That's why we've curated a collection of our top products and services to enhance your experience. Browse and pre-book the options that suit you best for a truly memorable stay!

ADD TOURS TO YOUR BOOKING IN ADVANCE





Blue Water Grill Restaurant & Bar

Experience Caribbean dining overlooking the calm blue waters of the Caribbean sea while enjoying a refreshing sea breeze at Blue Water Grill.

Hours
Open Everyday (last seating 9pm)
7am-9:00pm

Open for Breakfast, Lunch and Dinner! Tuesday - Thursday Sushi Nights Wednesday Live Music Thursday Italian Nights



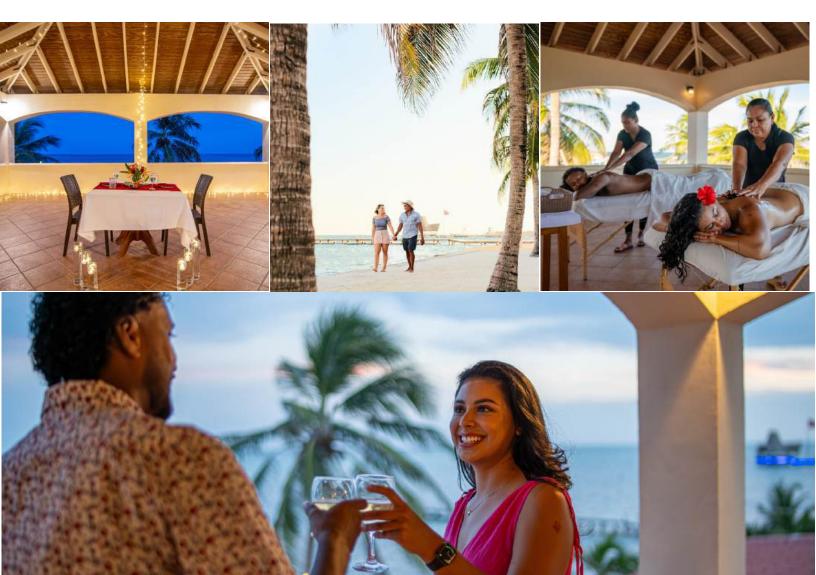
Romance

Create unforgettable memories with your loved one at SunBreeze Hotel, where we offer special arrangements to make your romantic getaway truly magical. Whether you're celebrating an anniversary, honeymoon, or just want to surprise someone special, we can arrange

Add On's Available

Couples Massage Private Candlelight Dinner Champagne upon arrival

Email our concierge to build into your itinerary res@sunbreeze.net

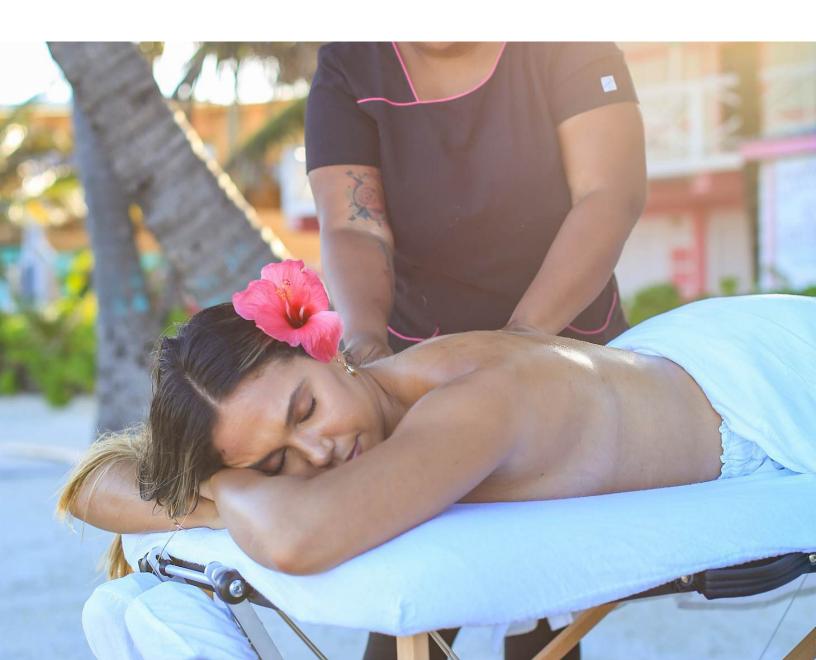


Spa Services

Pamper yourself and unwind at the spa at SunBreeze Hotel;s Spa where trained professionals offer a range of rejuvenating treatments. Whether you're in need of a massage, facial, or body scrub, our spa services will leave you feeling refreshed and revitalized during your stay.

9:00 AM – 5:00 PM daily* Click here for <u>Spa menu</u>

Reserve treatment: res@sunbreeze.net





Travel Tips & Useful Information

Getting Around

The hotel is conveniently located from many restaurants, bars and shops. You can walk to most places. If wanting to explore further golf carts are the easiest way to get around Ambergris Caye and are available for rental at the resort. There are also taxis available.

What to Pack

When packing for your vacation to Ambergris Caye, Belize, it's important to consider the tropical climate and activities you'll be engaging in. Start with lightweight and breathable clothing such as shorts, t-shirts, and flowy dresses. Don't forget to pack swimwear as you'll have plenty of opportunities to enjoy the beautiful beaches and water activities. Sun protection is essential, so make sure to bring hats, sunglasses, and high SPF sunscreen.

Tipping

A 6% service charge is added to your accommodations. Tipping is at the discretion of our guests for any other services received. A 10-15% gratuity is common and appreciated throughout Belize when good service is received.

Currency

The Belizean currency is the Belize dollar (BZD). It is commonly exchanged at a rate of BZ\$2.00 for US\$1.00. Guests do not need to convert currencies; as places in Belize accept USD and will give back BZD in change.

Electricity

Belize uses 110 volt, 60-cycle electricity, the same as North America. Plugs are typically the 2-pronged flat type, so UK and European guests will need a converter or adapter.

Philanthropy

Kind Traveler's "EVERY STAY GIVES BACK"

We donate monthly to Hope Heaven through Kind Traveler's Every Stay Gives Back Program. The mission of <u>Hope Haven</u> is to provide shelter, education, medical care, and mental health care within a family setting to ensure children can heal from trauma and lead healthy lives.

Find out more







Gifts of Kindness

Make your travel experience more meaningful with our 'Gifts if Kindness' initiative! As a responsible and community-focused hotel in Belize, we invite our guests to join us in making a positive impact on the local community. Simply pack a few extra items in your suitcase such as school supplies or clothing, and donate them upon arrival. These donations will directly benefit local children, schools and community organizations in need. By participating in our 'Gifts of Kindness,' champaign you'll not only create a lasting impact but also gain a deeper connection to the destination and its people. Together, let's make a difference one suitcase at a time!

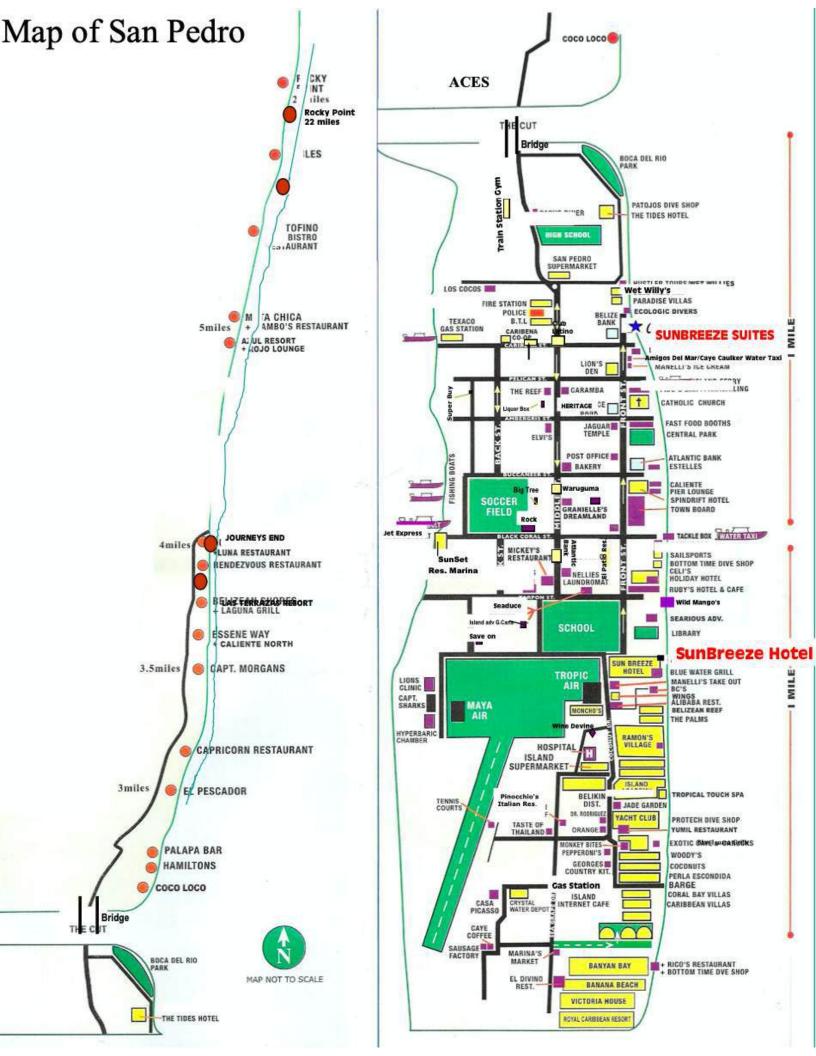
Find out more

Sustainability

We are excited to invite you to join us on our sustainable journey towards conserving water and preserving the environment. SunBreeze Hotel is a proud signatory of the Global Tourism Plastics Initiative.

Find out more





Enjoy your stay!

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