



## HOTEL SERVICES

For Further Information Dial '0'

BAR	Opens from 10am to 9:30pm daily.
BABYSITTING	Notice required 24 hours in advance. Check at the Front Desk for rates.
BELLMAN SERVICE	At your service from 6:00am to 10:00pm. Dial '0'
CASH EXCHANGE	Limited exchange available at the Front Desk.
CHECK OUT TIME	11:00 AM. Charges will apply for late check out. Late check out only possible if approved.
CREDIT CARDS	We accept American Express, Discover, Visa and Master Card.
DIVE SHOP	Opens from 8:00am -5:00pm daily. Dial '416'. ELECTRICAL 110 Volts -60 Cycles.
CURRENT EMAIL	Only incoming service available. Charges apply for print outs. Send e-mail to <a href="mailto:sunbreeze@blt.net">sunbreeze@blt.net</a> .
FAX /PHOTOCOPY	Available at the Front Desk. Charges apply for photocopies and incoming faxes.
FLIGHT RECONFIRMATION	The Front Desk Staff can reconfirm your local flights. Telephone charges will apply. The Front Desk can also book your local flights.
GOLF CART RENTALS	Dial "0" for price and availability.
HOUSEKEEPING	For additional towels, blanket, pillow etc. Dial '0'. ICE Ice machine is located on the ground floor between Room 104 and Room 105.
IRON AND BOARD	Available at the Front Desk at no charge.
KEY DROP	During Opening Hours Key drop box located at the front desk to leave This will be sanitized and available on your return.
LAUNDRY	Laundry bags and price lists are located in the closets. Dial '0' for pick up. Same day return if provided at front desk by 9:00am.
LOST AND FOUND	Dial '0' or check at the Front Desk.
LOST OR MISSING LUGGAGE	The Front Desk Staff can follow up on this. Telephone Charges will apply.
MAID SERVICE	Conducted between 8:30am and 4:00pm during pandemic every 2 days. Guest must vacate room for service to be provided. Please inform front desk when leaving room.
MAIL DROP	Available at the Front Desk.

MASSAGE STUDIO	Located in the hotel entrance. Open from 9am to 5:00pm. Appointment is required
MANAGER ON DUTY	At your service 8:00am to 10:00pm. Dial '0'.
MEDICAL ATTENTION	Doctor on call 24 hours a day. For assistance Dial '0'
PAYMENT FORMS	Cash, and Credit Cards. No personal Cheques accepted. Secure online link not available for American Express <a href="http://www.sunbreeze.net/pay-online">www.sunbreeze.net/pay-online</a>
POOL	Open from 7:00am daily. No life guard. Only for Registered Guests use. Chlorine treatment from 6:00pm-7:00pm.
POOL TOWELS	Exchange dirty for clean at the Front Desk.
RESTAURANT	Open Tuesday to Saturday 11am to 8pm Breakfast by reservation and Pre-order for Hotel Guests only. Breakfast 7:00am to 9:00am Lunch and Dinner Menu Limited Last Order Dinner 7:00pm On Line Ordering <a href="http://www.bluewatergrillbelize.com/menus">www.bluewatergrillbelize.com/menus</a>
RESERVATIONS	For extended stays and to make future reservations visit our Reservations Office, located at the Front Desk. We can make reservations for you at our sister hotels - Belize Biltmore Plaza in Belize City and Hidden Valley Inn in Cayo. We are also associated with hotels in Guatemala from Camino Real Corporation
ROOM SERVICE	Available from 7am to 2pm and 6pm to 8pm daily. 15% service charge will be added. Dial '402' or order online
ONLINE ACCESS	<a href="https://www.bluewatergrillbelize.com/menus">https://www.bluewatergrillbelize.com/menus</a>
SAFETY DEPOSIT	Available inside the room. For assistance dial '0'.
SALES OFFICE	Located in the lobby area, opposite to the Front Desk. For wedding, conference & group bookings.
TAXIS	Available at the main entrance of the hotel. Gold Standard Approved Taxis to be used only for a minimal cost to call.
TOURS	The Front Desk Staff can arrange day trips to mainland Belize along with a variety of island activities with an approved Gold Standard tour Operator. Trips info within directory and also the Tour's Board at the Front Desk. Dial "0" for prices and inquiries.
TV LISTING	Press the EPG button on the TV remote control to view the TV Channel Listing. This button is located below the Green button (SUB-T).
WAKE UP CALL	Dial '0' to make your Wake up call request.
WATER	A pitcher of potable water is provided in the room. To refill your pitcher just dial "0". You may refill your pitcher or water bottles at the lobby. Tap water is city treated but we do not recommend that you drink it. Liter size bottle water available on sale at the Front Desk.